



### Family Pass terms and conditions:

1. The Pass is valid for one year unless otherwise agreed and promoted, starting on the day of payment;
2. Prices listed do not include applicable taxes;
3. To enter the facility: always present your Year Pass card . If you forget your card, we will accept a photo ID card.
4. Children under the age of 1 year are free of charge;
5. The Pass entitles for unlimited entry to the Energyplex during regular opening hours;
6. The Pass entitles children between ages 1 to 19 access to Gym, Rock Climbing, Cube and Ballistix. The Arcade machines take tokens and are not included;
7. Adults (19 and up) can use the Cube, Ballistix. Rock climbing and Gym. Important note: If Adults want to do Rock climbing please obtain a wristband from the front desk staff;
8. The Laser tag and Skytrax and Bungy Trampolines, are not included in the Pass. You can buy a Laser tag, Skytrax or Bungee trampoline activity at the front desk with **25% discount**;
9. The Pass is strictly personal;
10. The Pass is non-refundable and non- transferable;
11. Abuse will lead to cancellation of your Pass without the right to any refund;
12. Accompanying adults must always remain on the premises with children under the age of 12;
13. Rock Climbing is open on school weekdays from 4 pm and weekends from 11 am on. The Rock climbing will be closed half an hour before closing time of the Energyplex;
14. Opening hours and activity times may change without prior notice due to special events and or corporate policy change;
15. The Pass cannot be used in combination with Birthday Party bookings, Field Trips or other Bookings.
16. Pass holders will receive **10% discount** on Birthday Party bookings and Day Camp bookings, provided it is booked for their own child that is on the Pass;
17. We are a shoe free facility; socks are required in our building for all our guests;
18. For our rules & regulations please visit our website at [www.energyplex.ca](http://www.energyplex.ca);
19. For replacement of lost Pass id cards, an administrative fee of \$10 applies;
20. Management is not responsible for lost or stolen objects;
21. Liability waivers must be completed for all participants;
22. With the purchase of your Pass you
  - Agree to the general terms and conditions,
  - Agree to obey all safety instructions and rules,
  - Assume all inherent risks associated with the operation and usage of all attractions and inflatable's for all family members on the Pass